

Musinc website accessibility statement

1. Using this website

This website is run by Middlesbrough Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 200% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- View the website using any device e.g. Mobile phone, Tablet, Desktop computer
- View any videos that we add to this website, ensuring they are accessible to all with audio or written alternatives available where required
- View and understand content where we use colour. We will ensure that colours used have a sufficient colour contrast

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

Please note this website may not function correctly if you are using an older browser i.e. Internet Explorer. It is recommended if you are using Internet Explorer that you instead use Google Chrome or Microsoft Edge.

2. How accessible is this website?

Most of this website is compliant with the W3C WCAG 2.1 AA accessibility standard. However, there are some parts of this website that are not fully accessible:

- Certain elements contained within the footer are missing a name to explain its purpose
- The code used to build elements in the footer has not been created in an accessible way
- The homepage video is not responsive
- The website does not have a sitemap

3. What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read or audio recording please email musinc@middlesbrough.gov.uk

We'll consider your request and get back to you within 10 working days.

4. Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact the Musinc team by emailing the issue to musinc@middlesbrough.gov.uk

5. Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

6. Technical information about this website's accessibility

Middlesbrough Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed under section two of this page.

7. How we test this website

This website is tested every two months. The tests are carried out by the Musinc Team using online accessibility reporting tools. Required changes that are discovered as a result of these tests will be implemented within three months.

8. What we are doing to improve accessibility

Our accessibility road map below shows how we aim to improve accessibility across this website.

Action	Target fix date
Links within the footer will be rebuilt so they contain a name to explain their purpose	June 2021
Elements of the footer will be rebuilt so it is fully accessible	June 2021
The video on the homepage will be re-added in a responsive way	June 2021
A sitemap will be added to the website	June 2021

This statement was prepared on 29/03/2021. It was last updated on 29/03/2021.